

**Pre-Bid Meeting on date 09.11.2021 at 11.00 at Banas Dairy, Palanpur against Tender Document for Bi-Annual Rate Contract Supply, Install. Test. Comm and**

**Queries list for Pre Bid Meeting on 09-11-2021 11.00am**

<b>Sr. No</b>	<b>Page No</b>	<b>Referred Point</b>	<b>Query by Bidder's</b>	<b>Reply By Banas Dairy</b>
1	10	Point No-4	Need clarity for Warranty period	Intimation to union required for starting of warranty period.
2	10	Point No-4	Penalty Clause. Penalty of Rs.1,000 for every 24 hours if call is not resolved in 12 hours.	This is for onsite visits. If complaint log before 2 pm then it will resolve in same day and if complaint log after 2 pm then resolve till next day 10 am.
3	13	Point No-14	Performance Security. Can we provide the same from ICICI Bank instead of any nationalized bank	Yes. Banks Like ICICI, Kotak mahindra consider in Performance Security.
4	14	Point No-17	Payment of 90%.Satisfaction report of commissioning, need clarity what is the Satisfaction report it's that Installation report	Yes. It's an Insatllation Report.

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5	14	Point No-22	Training. To provide training for adequate period till their 100% satisfaction.	Yes.
6	15	Point No-22	Training material what languages to be provided	Regional Languages.
7	20	Summary of existing DPU	Vendor wise list provided. Need technical specification, make, model of each & every Equipments. Also need village, taluka & district details for all installations referred here.	Technical protocol of existing machines should be circulate to eligible vendor for their integartion.
8	27	Specification of DPU	Inbuilt Thermal Printer. In built thermal Printer required or not.	No. Inbuilt thermal printer not required.
9	28	Specification of Milk Analyser	Plastic Body or S.S Body	Milk Analyzer and Stirrer MoC for AISI 304

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10	29	Specifications of Battery	Provide 200 AH flat plate Battery	Vendors can provide either 2 nos. of 100 AH Flat plate battery or tubular battery with same specification.
11	29	Specifications of UPS	1 KVA or higher.1 KVA UPS will provide 7-8 hours of battery backup.	only DC & external printer should run on DC supply , UPS not required, DC power supply with charger should provide by vendor in this system.
12	15	Point No - 24 / 25	Currently ongoing AMC for other Equipments like Weighing scale, Analyser, UPS, Battery, Printer etc will continue the same way or it will be suppliers responsibility.	It's union's right
13	22	Annexure 5	We will need schedule for supply of 1500 DPU.	After order supply schedule will be provided.
14	20	GCMMF RAL for AMUL AMCS integration	Need clarity for Help Desk, Data Transfer charges & engineer's salary as per existing GCMMF RAL	Yes. It will be as per GCMMF's RAL.

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15	28	Ultrasonic Milk Analyzer DC/AC	RS 232 cable length-5 Mtr or 2 Mtr	Remote display length 5 meter and Ultrasonic Milk Analyzer length 2 meter for RS 232 cable.
16	28	Ultrasonic Milk Analyzer DC/AC	The system is AC/DC	only DC & external printer should run on DC supply , UPS not required, DC power supply with charger should provide by vendor in this system.
17		Open Discussion	Acceptance by client	Training will be provided as per union's direction.
18	18 & 19	Commercial Bid Format – New DPMCU & Commercial Bid Format - Integration of Existing DPMCU	Will both be considered Separately or Combinedly?	It's union's right what will be selection criteria.

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19	20	GCMMF RAL for AMCS Project Date- 01.10.2021	The Mentioned Rate is including or Excluding GST?	Excluding GST.
20	27	Annexure 9 : Network :10/100 M Ethernet RJ45 POE	As the DPUs are used on field at milk collection centers we request to remove the provision of POE as it will not serve for any purpose in the usage scenario.	POE is not required in DPU.

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21	Pg. 9 under Eligibility Criteria	In addition to the above mentioned condition, it is mandatory for all bidders (supplied in past, existing or any new) to organize	When this will be called for...What kind of demo they are looking for...both equipments and anything on integration....What doc evidence needs to submit along with the bid..	As per tender demo is schedule as per union's guideline. After bid opening a demo for all vendors will be schedule.

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22	Pg. 10 Clause . 4	Comprehensive Warranty / guarantee (including repairs and replacement) for all items / goods supplied shall be Minimum of 12	What if the installation is delayed due to site readiness or any reason from customer part...in such case will the payment be delayed?... Can it be modified to "from the supply date".	Intimation required for any delay by other.
23			In case of replacement of existing DPU of other suppliers do we have to replace all the peripherals if required for any reason?	No.

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24	Pg. 28-29 under Annex-9	Tech spec: DC/AC	Why both DC/AC mentioned in scope	only DC & external printer should run on DC supply , UPS not required, DC power supply with charger should provide by vendor in this system.
25			Cloud, SIM and SMS in whose scope?	No.
26			Is FTP considered instead of API	No.
27			<p>- Point 1.9 – Inbuilt Thermal Printer/Optional – Do we need to consider price for this printer? Or only Interface has to be there? As it is mentioned as “Inbuilt” , What about box design for future fixing of this printer?</p>	No inbuilt printer remove in DPU set.



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28			Do we have to offer separate price for “with thermal printer” OR “without thermal printer”?	No inbuilt printer remove in DPU set.
29			<ul style="list-style-type: none"> <li>- Data security-User login for Minimum 3 users and 5-digit numeric password</li> <li>- What should be the roles of each user? And what kind of information for User has to be required?</li> </ul>	Will be provide by union.
30			<ul style="list-style-type: none"> <li>- Tender has asked Shift Lock Mechanisam – What is the logic for the same?</li> </ul>	As per union guideline.
31			<ul style="list-style-type: none"> <li>- Report – User Report – What data &amp; format for this User Report?</li> </ul>	As per union guideline.

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32			- Incentive Report – what kind of Incentive data?	As per union guideline.
33			- Item Sales – Can we have Item Master?	As per union guideline.
34		∅ Weigh Scale	- Platform Frames – Top Plate must be of S.S 304/1.6 mm Thickness but what about frames? Hot Deep frame OR S.S. only? IF S.S. then which grade?	SS 304
35			- Cabinet – If S.S. then which grade S.S. 200 / 304 / 316 ? Or any grade?	SS 304
36			- How many parameters to displayed?	Standard all parameters
37		∅ UPS	- 200 watt – No such UPS in APC brand, or how much VA capacity minimum	only DC & external printer should run on DC supply , UPS not required, DC power supply with charger should provide by vendor in this system.

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38		v General	- If we run all components on 12 V DC battery, instead of UPS & battery , to protect the system from mains voltage fluctuations, will it be acceptable?	only DC & external printer should run on DC supply , UPS not required, DC power supply with charger should provide by vendor in this system.
39			- For upgrade of existing DP systems, all instruments must have working RS232 port and with protocol	After supply order details will be provided to eligible vendors.
40			- Delivery at society level OR at centralized godown? List of society / distance for cost calculation?	Union's MCC level but installation required
41		v Commercial Offer	- Annex 3 is for New supply of DPU – 1500 qty with separate components	All price breakup

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42			Rest of the queries raised by all vendors in pre bid meeting	All are as per tender norms.